

CALIFORNIA

**FOR
SALE**



**Real Estate
Appraisers
Program**

Candidate Handbook

February 2022



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QUESTIONS ABOUT LICENSING

For specific information about licensing procedures, contact the:

California Bureau of Real Estate
Appraisers (BREA)
3075 Prospect Park Drive
Suite 190
Rancho Cordova, CA 95670-6090
Telephone: 916-552-9000

HOW TO CONTACT PSI

For inquiries and general registration information write or call:

PSI Candidate Services
18000 W. 105th St.
Olathe, KS 66061-7543
Telephone: 855-746-8173
Fax: 913-895-4651

INTRODUCTION

PSI Services provides a range of services to the states that use the Real Estate Appraiser Examination Program (RAP). This handbook provides information that you will need to register for the California Real Estate Appraiser Licensing examinations. Be sure to keep the handbook after you have registered for the examination; you may wish to refer to it later.

The appraiser examinations are developed by the Appraiser Qualifications Board (AQB) through a combined effort of appraisal experts and testing professionals.

The content outline used to develop the examination is based on a job analysis conducted by the Appraiser Qualifications Board (AQB). It reflects areas of knowledge required to perform those tasks that practicing real estate appraisers judged to be important. Appraisal experts who write questions use this content outline as a guide. Thus, examinees are tested only on subjects judged by real estate appraisers as most important for beginning licensees to know.

STATEMENT OF NONDISCRIMINATION

PSI does not discriminate among candidates on the basis of age, gender, race, religion, national origin, disability or marital status.

EXAMINATION INFORMATION

The California Bureau of Real Estate Appraisers (BREA) has approved PSI to administer the following California Real Estate Appraiser Licensing Examinations:

- State Licensed
- Certified Residential
- Certified General

This handbook contains general information regarding the examinations and the testing process.

HOW THE EXAMINATION IS ADMINISTERED

The California Real Estate Appraiser Licensing Examinations are administered by computer at more than 300 PSI Test Centers located throughout the United States. Please visit <http://schedule.psiexams.com> for a complete listing of PSI Test Center locations. Appointment starting times may vary by location.

EXAMINATION FEE

Examination Fee: \$85

Payment may be made by credit card (VISA, MasterCard, Discover or American Express) or money order made payable to PSI Services Inc. Examination registration fees are not refundable or transferrable and expire in one year.

Credit card transactions that are declined will be subject to a \$25 handling fee. A certified check or money order for the amount due, including the handling fee, must be sent to PSI to cover declined credit card transactions.

SCHEDULING AN EXAMINATION APPOINTMENT

After receiving your letter of eligibility from BREA, you may register for the examination by one of the following methods:

1. **Online Scheduling:** Go to <http://schedule.psiexams.com> at any time and select "Begin Scheduling." Follow the simple, step-by-step instructions to choose your examination program and register for the examination. Please have your credit card available for online payment of examination fees.

OR

2. **Telephone Scheduling:** Call PSI at 855-746-8173 to schedule an examination appointment. This toll-free number is answered from 5:00 a.m. to 7:00 p.m. (Pacific Time) Monday through Thursday, 5:00 a.m. to 5:00 p.m. on Friday and 6:30 a.m. to 3:00 p.m. on Saturday. Please have your credit card available for payment of examination fees.

OR

3. **Mail your registration form:** Complete the registration form included in this handbook and mail it to PSI with the examination fee (paid by money order) to the address indicated on the form. All sections of this form must be completed. This form will be returned, if it is incomplete, illegible or submitted with an incorrect fee.

Call PSI at 855-746-8173 seven to ten days after your registration form is mailed to schedule an examination appointment.

If special accommodations are being requested, submit the two-page *Request for Special Examination Accommodations* form included in this handbook or online at https://psi-cdexp.zendesk.com/hc/en-us/requests/new?ticket_form_id=360000150872 at least 45 days prior to the desired examination date.

When you contact PSI to schedule an appointment, please be prepared to confirm a date and location for testing and to provide your name and Social Security number. Note: Your Social Security number is required for unique identification. All individuals are scheduled on a first-come, first-served basis. Refer to the following chart.

If you contact PSI by 1:00 p.m. Pacific Time on ...	Depending on availability, your examination may be scheduled beginning ...
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday/Saturday
Thursday	Monday
Friday	Tuesday

You will be notified of the time to report to the Test Center. You will only be allowed to take the examination type for which you have applied; no changes in examination type will be made at the Test Center. **UNSCHEDULED CANDIDATES (WALK-INS) WILL NOT BE ADMITTED to the Test Center.**

Special Arrangements for Candidates with Disabilities

PSI complies with the Americans with Disabilities Act and strives to ensure that no individual with a disability is deprived of the opportunity to take the examination solely by reason of that disability. PSI will provide reasonable accommodations for candidates with disabilities. Accordingly, the following special needs have been addressed:

1. Wheelchair access is available at all established Test Centers. Candidates must advise PSI at the time of registration that wheelchair access is necessary.
2. Candidates with visual, sensory or physical disabilities that would prevent them from taking the examination under standard conditions may request special accommodations and arrangements.

Verification of the disability and a statement of the specific type of assistance needed must be made in writing to PSI at least 45 calendar days prior to your desired examination date by completing the two-page *Request for Special Examination Accommodations* form included in this handbook or by submitting your accommodations request online at https://psi-cdexp.zendesk.com/hc/en-us/requests/new?ticket_form_id=360000150872. PSI will review the submitted forms and will contact you regarding the decision for accommodations. If you have questions, call Candidate Services at 800-367-1565 ext. 6750.

EXAMINATION APPOINTMENT CHANGES

You may reschedule your appointment ONCE at no charge by calling PSI at 855-746-8173 at least 2 business days prior to your scheduled appointment. The following schedule applies.

If your examination is scheduled on ...	You must contact PSI by 1:00 p.m. Pacific Time to reschedule the examination by the previous ...
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday
Thursday	Monday
Friday/Saturday	Tuesday

MISSED APPOINTMENTS AND FORFEITURES

You will forfeit the application and all fees paid to take the examination under the following circumstances. A complete application and examination fee are required to reapply for the examination.

- You wish to reschedule an examination but fail to contact PSI at least two business days prior to the scheduled testing session.
- You wish to reschedule a second time.
- You appear more than 15 minutes late for an examination.
- You fail to report for an examination appointment.

INCLEMENT WEATHER, POWER FAILURE OR EMERGENCY

In the event of inclement weather or unforeseen emergencies on the day of an examination, PSI will determine whether circumstances warrant the cancellation, and subsequent rescheduling, of an examination. The examination will usually not be rescheduled if the Test Center personnel are able to open the Test Center.

You may visit www.psonline.com/openings prior to the examination to determine if PSI has been advised that any Test Centers are closed. Every attempt is made to administer the examination as scheduled; however, should an examination be canceled at a Test Center, all scheduled candidates will receive notification following the examination regarding rescheduling or reapplication procedures.

If power to a Test Center is temporarily interrupted during an administration, your examination will be restarted where you left off and you may continue the examination. The responses provided up to the point of interruption will remain intact.

NO REFUNDS

If you fail to arrive at the Test Center on the date and time you are scheduled for examination you will not be refunded any portion of your examination fee and must reregister by contacting PSI; examination fees may NOT be transferred to another appointment.

If you arrive more than 15 minutes late for an appointment you will not be admitted, will forfeit your examination fee, and must reregister for the examination by contacting PSI.

EXAMINATION CONTENT

To begin your preparation in an informed and organized manner, you should know what to expect from the actual examination in terms of the content. Information regarding the content of the examination you will be taking is presented in the following sections. This includes a content outline, sample questions and answers.

■ Appraiser Test Specifications

The test specifications have been established by the Appraiser Qualifications Board (AQB). The authority for the AQB to set standards and approve examination content was established by Title XI of the Financial Institutions Reform, Recovery, and Enforcement Act of 1989.

The State Licensed, Certified Residential and Certified General examinations are based upon 10 major content areas. Although the topics of the major content areas are the same for all three examinations, the emphasis devoted to the content areas differs in each examination.

Each of the content areas is briefly described in the following table. In addition, the approximate number of questions devoted to each of the three examinations is indicated for each major content area. The examinations are composed of 125 items. In addition to the 110 questions that are used to determine your score, the examinations may contain up to 15 questions that are being pretested for use in future versions of the examination. Pretest questions are not identified and are not included in the candidate's score.

The percentage of questions for the State Licensed, Certified Residential, and Certified General Real Estate Appraiser Examinations within each category are shown below.

Content Outline

Content Area Description	LR	CR	CG
1. Real Estate Market	18%	18%	18%
A. Types of influences on real estate value			
B. Types of government power			
C. Types of real estate value			
D. Date of value premise			
E. Market analysis			
F. Investment analysis			
G. Tests of highest and best use			
H. Analysis of highest and best use			
2. Property Description	11%	12%	11%
A. Description of land or site			
B. Description of improvements and building components			
C. Legal interest			
D. Rights to use			
E. Property taxation			
3. Land or Site Valuation	3%	3%	4%
A. Land or site valuation methods			
4. Sales Comparison Approach	22%	18%	13%
A. Identification of comparable sales			
B. Units of comparison			
C. Elements of comparison			
D. Quantitative adjustments			
E. Qualitative adjustments			
F. Reconciliation to indicated value by the sales comparison approach			
5. Cost Approach	13%	14%	11%
A. Sources of cost information			
B. Cost components			
C. Depreciation			
D. Methods of estimating depreciation			
E. Reconciliation to indicated value by the cost approach			

Content Area Description	LR	CR	CG
6. Income Approach	4%	8%	18%
A. Sources of income generation			
B. Occupancy / vacancy analysis			
C. Expenses			
D. Capitalization			
E. Estimation of value using income approach			
F. Reconciliation to indicated value by the income approach			
7. Reconciliation of Value Indications	2%	2%	2%
A. Reconciliation of approaches to value			
8. Uniform Standards of Professional Appraisal Practice	20%	18%	17%
A. Definitions and preamble			
B. Ethics rule			
C. Record keeping rule			
D. Competency rule			
E. Scope of work rule			
F. Jurisdictional exception rule			
G. Standard 1			
H. Standard 2			
I. Standard 3			
J. Standard 4			
K. USPAP advisory opinions and FAQs			
L. Extraordinary assumption			
M. Hypothetical condition			
9. Emerging Appraisal Methods	3%	4%	3%
A. Application of online property information database and technological tools			
B. Appropriate use and limitations of the hybrid/bifurcated appraisal method			
C. Use and limitations of automated valuation models			
10. Appraisal Statistical Methods	4%	3%	3%
A. Statistical measures of central tendency			
B. Statistical measures of variation			
C. Inferential statistical techniques used in appraising			

■ Sample Questions

The following illustrate the type of questions used in the examinations. These sample questions do not represent the full range of content or difficulty levels contained in the examinations. They are intended to help you become familiar with the types and formats of questions on the examination. Read each question and decide which answer is best. You may then check your answers with the answer key that follows.

- The subject property is a 10,000 sf office building encumbered by a full-service lease with a contract base rent of \$1.25 per sf monthly. Stabilized vacancy/credit loss allowance for similar properties within the market area is 7% of PGI. The operating expense ratio for similar properties is 30% of EGI, plus reserves for replacement of \$0.15 per sf. Based on these facts, what is the projected net operating income?
 - \$97,650
 - \$93,000
 - \$96,150
 - \$94,500
- The assignment is a warehouse located in an industrial park. The client requires the cost approach be completed. There are no vacant land comparables in the market area. There are 3 sales of commercial buildings in the industrial park with similar lots that the appraiser has researched extensively. The appraiser found the following information:

Sale 1 sold for \$1,750,000. The buyer allocated 20% of the value to the site and 80% to the value of the structure.

Sale 2 sold for \$1,000,000. The buyer was not available for verification, but the seller was available. The seller had just built the structure after holding the lot for 10 years as an investment property. He paid \$100,000 for the lot and had earned 25% straight line annual return on his investment over the cost of the structure and its entrepreneurial profit.

Sale 3 sold for \$3,500,000. The buyer estimated that 90% of what he paid was for the structure.

What is the indicated value of the lot using the allocation approach?

 - \$350,000
 - \$500,000
 - \$135,000
 - \$76,000

3. During the research of a subject property an appraiser learns the occupants (parents) have been granted a life estate by their children. What interest do the children hold in the property?

- A. Remainderman
- B. Life tenant
- C. Trustee
- D. Trustor

4. A homeowner purchased two adjacent lots in a tract subdivision 20 years ago and built a single-unit residence entirely on one lot, utilizing the second lot as a side yard. The homeowner has decided to build a smaller home on the vacant side lot and retain the existing home as a rental. What term applies to the second yard?

- A. Surplus land
- B. Vacant site
- C. Excess land
- D. Underutilized site

5. The subject assignment is to appraise a 1880s vintage house using the cost approach. The house has metal stamped ceilings, lath and plaster walls, which are items not easily available in today's construction. The estimated replacement cost using modern materials is \$120 per sf. Contractors charge \$15 more per sf to work on older houses. The estimated reproduction cost is \$185 per sf. What is the estimated loss in utility?

- A. \$65 per sf
- B. \$33 per sf
- C. \$80 per sf
- D. \$15 per sf

6. While working on an appraisal of a residential property in a new home subdivision, the appraiser finds that the builders have a total of 100 home sites currently offered for sale. In measuring market demand the appraiser notes that all of the builders are currently averaging 2 new sales contracts per month (combined), and are expecting to sell 24 homes within the next year. What conclusion could be drawn with regard to the 100 available home sites and a market period of the next 12 months?

- A. The market is in a condition of supply and demand.
- B. The market is in a condition of balance.
- C. The market is in a condition of oversupply.
- D. The market is in a condition of undersupply.

Answers

- | | | |
|------|------|------|
| 1. C | 3. A | 5. A |
| 2. A | 4. C | 6. C |

RULES FOR THE EXAMINATION

■ Identification

To gain admission to the Test Center, you must present two forms of identification. The primary form must be government issued, current and include your name, signature and photograph. No form of temporary identification will be accepted. You will also be required to sign a roster for verification of identity.

- Examples of valid primary forms of identification are: driver's license with photograph; state identification card with photograph; passport; military identification card with photograph.
- The secondary form of identification must display your name and signature for signature verification (e.g., credit card with signature, social security card with signature, employment/student ID card with signature).
- If your name on your registration is different than it appears on your identification, you must bring proof of your name change (e.g., marriage license, divorce decree or court order).

■ Security

PSI administration and security standards are designed to ensure all candidates are provided the same opportunity to demonstrate their abilities. The Test Center is continuously monitored by audio and video surveillance equipment for security purposes.

The following security procedures apply during the examination:

- Examinations are proprietary. No cameras, notes, tape recorders, pagers or cellular/smart phones are allowed in the testing room. Possession of a cellular/smart phone or other electronic devices is strictly prohibited and will result in dismissal from the examination.
- Only silent, non-programmable calculators without alpha keys or printing capabilities are allowed in the testing room.
- No guests, visitors or family members are allowed in the testing room or reception areas.

■ Personal Belongings

No personal items, valuables or weapons should be brought to the Test Center. Only wallets and keys are permitted. Large coats and jackets must be left outside the testing room. You will be provided a soft locker to store your wallet and/or keys with you in the testing room. You will not have access to these items until after the examination is completed. Please note the following items will not be allowed in the testing room except securely locked in the soft locker.

- watches
- hats
- wallets
- keys

Once you have placed your personal belongings into the soft locker, you will be asked to pull out your pockets to ensure they are empty. If you bring personal items that will not fit in the soft locker, you will not be able to test. The site will not store or be responsible for your personal belongings.

If any personal items are observed or heard (i.e., cellular/smart phones, alarms) in the testing room after the examination is started, you will be dismissed and the administration will be forfeited.

■ Examination Restrictions

- Pencils will be provided during check-in.
- You will be provided with five pieces of scratch paper at a time to use during the examination, unless noted on the sign-in roster for a particular candidate. You must return the scratch paper to the supervisor at the completion of testing, or you will not receive your score report.
- No documents or notes of any kind may be removed from the Test Center.
- No questions concerning the content of the examination may be asked during the examination.
- Eating, drinking or smoking will not be permitted in the Test Center.
- You may take a break whenever you wish, but you will not be allowed additional time to make up for time lost during breaks.

■ Misconduct

If you engage in any of the following conduct during the examination you may be dismissed, your scores will not be reported and examination fees will not be refunded.

Examples of misconduct are when you:

- create a disturbance, are abusive, or otherwise uncooperative;

- display and/or use electronic communications equipment such as pagers, cellular/smart phones;
- talk or participate in conversation with other examination candidates;
- give or receive help or are suspected of doing so;
- leave the Test Center during the administration;
- attempt to record examination questions or make notes;
- attempt to take the examination for someone else;
- are observed with personal belongings, or
- are observed with notes, books or other aids without it being noted on the roster.

■ Copyrighted Examination Questions

All examination questions are copyrighted. It is forbidden under federal copyright law to copy, reproduce, record, distribute or display these examination questions by any means, in whole or in part. Doing so may subject you to severe civil and criminal penalties.

■ Computer Login

After your identification has been confirmed, you will be directed to a testing carrel. You will be instructed on-screen to enter your Social Security number. You will be prompted to provide a fingerprint scan and have your photograph taken which will remain on-screen throughout your testing session. This photograph will also print on your score report.

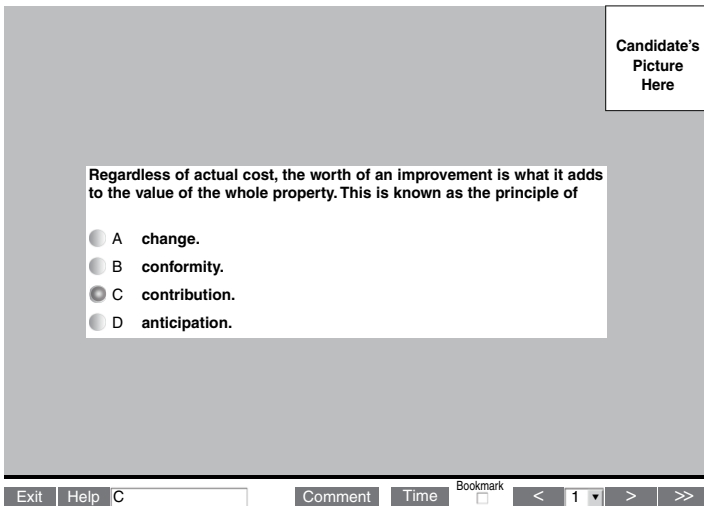
■ Practice Examination

Prior to attempting the timed examination, you will be given the opportunity to practice taking an examination on the computer. The time you use for this practice examination is NOT counted as part of your examination time or score. When you are comfortable with the computer testing process, you may quit the practice session and begin the timed examination.

■ Timed Examination

Following the practice examination, you will begin the timed examination. Before beginning, instructions for taking the examination are provided on-screen. The following time limits will be in effect for each examination.

<u>Examination</u>	<u>Time Allotted</u>
State Licensed Appraiser	4 hours
Certified Residential Appraiser	4 hours
Certified General Appraiser	6 hours



The computer monitors the time you spend on the examination. The examination will terminate if you exceed the time allowed. You may click on the Time box in the lower right portion of the screen to monitor your time. A digital clock indicates the time remaining for you to complete the examination. The Time feature may be turned off during the examination.

Only one examination question is presented at a time. The question number appears in the lower right portion of the screen. Choices of answers to the examination questions are identified as A, B, C, or D. You must indicate your choice by either typing in the letter in the response box in the lower left portion of the computer screen or clicking in the option using the mouse. To change your answer, enter a different option by typing A, B, C, or D or by clicking on the option using the mouse. You may change your answer as many times as you wish during the testing time limit.

To move to the next question, click on the forward arrow (>) in the lower right portion of the screen. This action will move you forward through the examination question by question. If you wish to review any question, click the backward arrow (<) or use the left arrow key to move backward through the examination.

An examination question may be left unanswered for return later in the testing session. Questions may also be bookmarked for later review by clicking in the blank square to the right of the Time button. Click on the double arrows (>>) to advance to the next unanswered or bookmarked question on the examination. To identify all unanswered and bookmarked questions, repeatedly click on the double arrows (>>). When the examination is completed, the number of examination questions answered is reported. If not all questions have been answered and there is

time remaining, return to the examination and answer those questions. Be sure to provide an answer for each examination question before ending the examination. There is no penalty for guessing.

■ Candidate Comments

During the examination, you may make comments for any question by clicking on the Comment button to the left of the Time button. This opens a dialogue box where comments may be entered. Comments will be reviewed, but individual responses will not be provided.

FOLLOWING THE EXAMINATION

■ Your Score Report

After completing the examination, you are asked to provide responses to a short evaluation of your examination experience. Then, you are instructed to report to the proctor to receive your instant score report. Scores are reported in printed form only, in person or by U.S. mail. Please do not call PSI or the Appraiser Qualifications Board for score information; scores are not reported by telephone, electronic mail or facsimile.

The passing score reflects the amount of knowledge that the Appraisal Qualifications Board (AQB) has determined to be appropriate. A criterion-referenced, standard-setting procedure involving expert judgment was used by the AQB to evaluate each question on the entire examination in order to identify an appropriate passing point. Your ability to pass the examination depends on the amount of knowledge that you display, and not on the performance of the other individuals taking the examination.

While the Examination Content Outlines were recently updated, the scaled passing score remains the same at 75 or higher. Scaled scores can range from 0 to 110, with 75 and up representing passing scores.

Scores are reported to candidates as scaled scores. The scaled scores are computed from raw scores. Raw scores, or percentage scores, are the actual number of questions answered correctly. Raw scores are mathematically converted to scaled scores to maintain a consistency in the meaning of scores, regardless of when the examination was taken or the difficulty of the examination form.

Examinations change over time. Each examination form may vary in difficulty, with one examination form easier or more difficult than other examination forms. However, when converting raw scores to scaled scores, it should

not make a difference whether candidates take an easier or more difficult examination form. With the mathematical adjustment, the scaled score accounts for differences by adjusting the scores up or down depending on the difficulty of examination forms. When these adjustments are made, the effect is to produce an unbiased and consistent passing standard that does not change from one examination form to another.

As new forms of the examination are introduced, a certain number of questions in each content area are replaced by new questions. Questions are selected for inclusion on an examination form to ensure that it exactly matches the detailed content outline. The goal of this procedure is to ensure fairness to all candidates.

■ Score Averaging

It is important to keep in mind that your total score is not the average of the subscores provided for each of the major content areas. This is because some content areas obtain larger numbers of questions than others. Your total percentage score reflects the number of questions that you answered correctly divided by the total number of questions.

■ If You Pass the Examination

If you pass the examination, the score report will indicate that the examination has been passed. To obtain your license, follow the instructions in the following LICENSURE APPLICATION INSTRUCTIONS section.

■ If You Fail the Examination

If you fail the examination, you will receive a diagnostic score report showing your score. Your score report will also show scores on major content areas of the examination.

To reregister for the examination, visit <http://schedule.psiexams.com>, call PSI at 855-746-8173 or submit a new completed registration form (if payment is made by cashier's check or money order). According to BREAs California Code of Regulations section 3622 (c): Applicants shall not be allowed more than 5 attempts to pass the examination in any 12-month period.

■ Licensure Applications Instructions

The licensure process cannot begin until you have passed the examination and received a passing score report from PSI.

To request issuance of a license, applicants must go to the website of the Bureau of Real Estate Appraisers (BREA) at www.brea.ca.gov to download an *Application for Issuance of License* (REA 3008). Applicants must then forward this original score report showing successful completion of the examination, the completed *Application for Issuance of a License*, and all appropriate fees to BREA. Note: Examination results are only valid for one year. Applications for issuance must be received by BREA within one year from the date the examination was successfully completed. If you have any questions or concerns regarding the licensing procedure, please contact BREA at:

Bureau of Real Estate Appraisers
3075 Prospect Park Drive, Suite 190
Rancho Cordova, CA 95670-6090
Telephone: 916-552-9000
Fax: 916-464-0131
Website: www.brea.ca.gov

■ Duplicate Score Report

You may purchase additional copies of your score report at a cost of \$25 per copy. Requests must be submitted to PSI, in writing, within 12 months after the examination. Complete the request form on page 13 of this handbook and submit it with the required fee payable to PSI Services Inc. Duplicate score reports will be processed and mailed within approximately five business days following receipt of the request.



CALIFORNIA REAL ESTATE APPRAISER EXAMINATION REGISTRATION FORM

Instructions for Completing the Examination Registration Form

The numbered questions correspond to the numbered blanks on the registration form (next page). PLEASE TYPE OR PRINT IN INK ALL INFORMATION.

1. **NAME:** Enter your last name, first name and middle initial exactly as they appear on your driver's license. Do not use nicknames.
2. **MAILING ADDRESS:** Abbreviate words like street, drive or road, and include your zip code.
3. **TELEPHONE NUMBER:** Please provide a telephone number at which you may be reached during normal business hours Monday through Friday. This number will be used by PSI only in the event you have failed to complete your registration form correctly or if there should be a last minute change in the test site location.
4. **SOCIAL SECURITY NUMBER:** Enter your Social Security number. THIS NUMBER WILL BE USED AS YOUR IDENTIFICATION NUMBER FOR THIS EXAMINATION. WE CANNOT PROCESS YOUR REGISTRATION WITHOUT IT!
5. **BIRTH DATE:** Enter the month, day and year of your birth.
6. **TYPE OF EXAMINATION:** Choose the appropriate box.
7. **EXAMINATION FEE:** The examination fee is \$85. This fee must be submitted with your registration form. Money orders should be made payable to PSI Services Inc. *Payment by cash, personal check or cashier's check is not acceptable.*
8. **SIGNATURE AND DATE:** Read the statement and sign your name as you would on a check or business letter.

CALIFORNIA REAL ESTATE APPRAISER EXAMINATION REGISTRATION FORM

Submit this form ONLY if you are paying your examination fee by money order. If payment is to be made by credit card, visit <http://schedule.psiexams.com> or call PSI at 855-746-8173 to schedule your appointment and do not submit this form.

Using the instructions on the previous page, complete this form, and mail it with the appropriate examination fee to:

PSI
18000 W. 105th St.
Olathe, KS 66061-7543

1. **NAME** _____
Last Name First Name M.I.

2. **MAILING ADDRESS** _____
Number, Street and Apartment Number

City State Zip Code

3. **TELEPHONE NUMBER** (_____) _____ - _____
Daytime Telephone

4. **SOCIAL SECURITY NUMBER** _____ - _____ - _____

5. **BIRTH DATE** _____ - _____ - _____
Month Day Year

6. **TYPE OF EXAMINATION** State Licensed Certified Residential Certified General

7. **EXAMINATION FEE** \$85
Your examination fee must be submitted with your registration form. Payment may be made by money order payable to PSI Services Inc. Payment by cash, cashier's check or personal check is not acceptable.

8. **SIGNATURE AND DATE**
I have read and understand the information provided in the Candidate Handbook, and the information I have provided on this registration form is true and complete to the best of my knowledge.

Signature: _____ Date: _____

DUPLICATE SCORE REPORT REQUEST FORM FOR CALIFORNIA REAL ESTATE APPRAISER

DIRECTIONS: Use this form to request a duplicate score report. Complete all requested information. This form must be received within one year of the examination date and include a cashier's check or money order payable to PSI Services Inc. for \$25 per copy. Duplicate score reports will be processed and mailed within approximately five business days following receipt of the request.

Name: _____ Social Security #: _____

Address: _____

_____ Daytime Phone: _____

Examination Taken: State Licensed Certified Residential Certified General

Examination Date: _____ Test Center: _____

I hereby authorize PSI to send me a duplicate of my examination results.

Signature: _____ Date: _____

PSI
18000 W. 105th St.
Olathe, KS 66061-7543
855-746-8173



REQUEST FOR SPECIAL EXAMINATION ACCOMMODATIONS

If you have a disability covered by the Americans with Disabilities Act, please complete this information online and provide the Documentation of Disability-Related Needs on the next page at least 45 days prior to your requested examination date. The information you provide and any documentation regarding your disability and your need for accommodation in testing will be treated with strict confidentiality.

Candidate Information

Candidate ID # _____ Requested Test Center: _____

Name (Last, First, Middle Initial, Former Name)

Mailing Address

City State Zip Code

Daytime Telephone Number Email Address

Special Accommodations

I request special accommodations for the _____ examination.

Please provide (check all that apply):

- Reader
- Extended testing time (time and a half)
- Reduced distraction environment
- Please specify below if other special accommodations are needed.

Comments: _____

PLEASE READ AND SIGN:

I give my permission for my diagnosing professional to discuss with PSI staff my records and history as they relate to the requested accommodation.

Signature: _____ Date: _____

Return this form to:

PSI, 18000 W. 105th St., Olathe, KS 66061-7543; Fax 913-895-4650

or submit your accommodations request online at:

https://psi-cdexp.zendesk.com/hc/en-us/requests/new?ticket_form_id=360000150872

If you have questions, call Candidate Services at 800-367-1565 ext. 6750.



DOCUMENTATION OF DISABILITY-RELATED NEEDS

Please have this section completed by an appropriate professional (education professional, physician, psychologist, psychiatrist) to ensure that PSI is able to provide the required accommodations.

Professional Documentation

I have known _____ since ____ / ____ / ____ in my capacity as a
Candidate Name Date

My Professional Title

The candidate discussed with me the nature of the test to be administered. It is my opinion that, because of this candidate's disability described below, he/she should be accommodated by providing the special arrangements listed on the Request for Special Examination Accommodations form.

Description of Disability: _____

Signed: _____ Title: _____

Printed Name: _____

Address: _____

Telephone Number: _____ Email Address: _____

Date: _____ License # (if applicable): _____

Return this form to:
PSI, 18000 W. 105th St., Olathe, KS 66061-7543
or submit this form with your accommodations request online at:
https://psi-cdexp.zendesk.com/hc/en-us/requests/new?ticket_form_id=360000150872
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